

No.	Question	Response
1	For the Cisco hardware do you want a 5 year option for support and subscription?	1 and 3 years support and subscription options
2	For the load balancers how many years support / services do you want quoted?	1 and 3 year support options
3	Will Boston Public Health consider alternative equipment and software?	No. Except Load Balancer
4	How many Extra Points will be provided to an SDO-certified Prime Bidder?	None
5	Will Boston Public Health grant extra points to prime vendors subcontracting work to an SDO-approved business? If so, what is the percentage of business to obtain points?	No. The extra points is only provided to the primary vendor who is a certified Mass SDO vendor.
6	Please clarify the type of proposal submission required. RFP states the following: SUBMITTAL PROCESS Proposals must be received 12/1/23 by 4pm to 1010 Massachusetts ave. 2nd Floor Reception area. Please send copy via email after the bid opening 12/5/23 2pm. Send your electronic submittal to: JBeers@bphc.org ***Is a hard copy required or can we submit by email only?	Hard Copy is an RFP requirement and needs to be received by 12/2/23.
7	The RFP states: "Load Balancers that will be configured to span both Boston and New Jersey Locations". Does this mean an HA (High-Availability) pair will be deployed in Boston and an HA pair will be deployed in New Jersey OR will these (4) NetScalers be configured as Internal and External HA pairs in New Jersey and work in conjunction with existing infrastructure in Boston leveraging GSLB (Global Site Load Balancing) for services?	We would like to have a HA (High-Availability) pair deployed in Boston and an HA pair will be deployed in New Jersey and would like to work in conjunction with existing infrastructure in Boston leveraging GSLB (Global Site Load Balancing) for services. However, due to budget constraints. We would like the vendor to provide a phased solution approach.
8	Will the NetScaler 9130s require redundant power supplies?	No
9	Would you like to see 3 year or 5 year quotes for the NetScalers?	3 years and 5 years options.
10	Will the 20 required LB VIPs (Load Balanced Virtual Ips) be built in parallel to existing LB VIPs or will cutovers be required for these services? Alternatively – are they net new LB VIPs?	No. These are all new and cut over is required.
11	Is GSLB the preferred method for VIPs being load balanced over 2 Internet Locations or will they operate active/passive?	Active/Active
12	Will all cabling be point to point (direct patching)? Or will there be overhead provision cabling in place per cab to interconnect equipment?	Direct Patching
13	Will a rack elevation and patching matrix be provided by BPHC?	No
	<b>Palo Alto Firewalls</b>	
14	Will the 2 data centers be Active/Active or Active/passive?	Active/Active
15	Will BGP be required on the PA firewalls or will the ISPs provide BGP routers.	ISP will provide
16	Internet circuits from same ISP or different?	Same
17	Will the NJ network share public IP space with Boston DC or have its own IP block?	Have a separate IP Space.
18	Are the 10 point-to-point handoffs L2L VPNs?	Yes
19	Are you using Panorama to manage the Palo Alto firewalls?	No
20	Will SSL decryption be required for the 3 SSL service profiles?	No
	<b>ISE</b>	
21	What software version is the existing ISE cluster running.	2.4.0.357(we will be upgrading to 3.1)
22	How many nodes are in the existing ISE cluster.	1
23	What are the personas of the existing ISE nodes.	Administration, Monitoring, Policy Services, pxGrid
24	Are the existing nodes VM or hardware?	Hardware but we are planning on upgrading the existing one to VM before this project.
	a. if hardware what model	SNS-3515-K9
	b. If VM what size	n/a at this time
25	Is ISE being used for TACACs and/or Radius Authentication?	Yes, TACACs and Radius
	<b>F5</b>	
26	Which Load Balancing solution is currently used in Markley or combination thereof?	None
27	Does Markley already have a GSLB solution? If not recommend adding F5 DNS VE or appliance in Markley DC for best resiliency.	No.
28	Will internet facing and internal applications be split across separate physical appliances (BOM shows 4x F5 BR license which leads me to believe that customer will either put one HA pair in Boston and one in NJ or 2 HA pairs in NJ where one will be in the DMZ and the other internal)	Yes. 2 pair one at each site.
29	What hypervisor is BIGIQ VE going to run on? Does virtualization infrastructure already exist?	Will be appliance not VM
30	Will BIGIQ be integrated with any existing F5s?	No
31	Do Load balanced applications require any customized packet handling via iRules/Content Switching? →Rewrites, redirects, custom persistence tables, L7 content manipulation	UnKnown
32	Is GSLB going to be used for load balanced applications only or as the authoritative DNS solution across the organization?	Applications Only